

## **GOAL**

Desired role: build and/or maintain an effective team; plan a program and execute it; make critical decisions and take responsibility; analyze processes and fix or streamline them; develop strategies and implement them.

An employer with these qualities is important: understands the value of it's employees; is more proactive than reactionary; states corporate objectives up-front and moves decisively toward meeting those objectives.

## **SUMMARY**

A problem solver; eagerly explores innovative solutions to problems; successfully encourages collaboration between teams and within teams to ensure common understanding.

An Engineer with an MBA who brings a balanced approach to his work; understands both the technical and business impacts of decisions; focuses on the root cause of problems.

A Canadian citizen, with a current Secret security clearance (file number 95-26-3351).

## **KEY ACCOMPLISHMENTS**

In multiple positions for multiple employers, performed review and analysis of existing (or non-existing) processes, documented and proposed improvements in efficiency and implemented the required changes

Introduced automation in repetitive projects to reduce life cycles from six weeks to four weeks

Managed multiple Software Development projects in a very volatile business market, such that focus of the small development team could easily be transferred to new projects as market demands changed; left each project in a state that the team could quickly return to with minimal disruption

Staffed and directed a team that delivered a program within eighteen months, consisting of four huge projects and twelve medium to large projects in seven major releases plus eleven high pressure short-cycle projects deployed outside of those releases

Spearheaded changes in a critical business application and related processes, to remove risk and increase executive confidence

Managed a distributed team that varied in size over months: quickly ramped up contract software developers to take up slack in critical phases

During a corporate reorganisation, seamlessly transitioned a development team to a new division, minimized adaptations that the new management was required to make.

Recruited junior team members and mentored them during periods in which they were rated above average in VP level performance reviews

Initiated multi-team analysis, design and integration sessions that found synergies and shortened schedules

Demonstrated the discipline & focus required to achieve an EMBA while working full time

Worked in a variety of industries, developed and managed projects in various fields within those industries.

Over a Software Engineering consulting career of ten years - delivered more than fifteen successful projects for twelve clients: provided superior quality, well documented deliverables over short learning curves

## **PROFESSIONAL EXPERIENCE**

### **dominKnow LEARNING SYSTEMS**

*Project Management Consultant, Development Manager* 2008-Present

### **BELL CANADA**

*Associate Director* 2005 – 2008

### **ROSS VIDEO LTD.**

*Software Developer* 2003 – 2005

### **BELL CANADA**

*Internet Systems Architect and Software Engineer (Contract)* 2002 – 2003

### **SOFTWARE ENGINEERING CONSULTING**

*NavCanada* 2001 – 2002

*CGI / Bell Canada* 2000 – 2001

*Entrust Technologies* 1999 – 2000

*SHL SystemHouse* 1999

*Entrust Technologies* 1998 – 1999

*Vistar Telecommunications* 1997 – 1998

*ObjecTime Ltd* 1996 – 1997

*G.M.S.I. (Geotek)* 1996

*Transys Networks Inc.* 1995 – 1996

*Gandalf Technologies Inc.* 1994 – 1995

*B.N.R.* 1993

### **CANADIAN MARCONI COMPANY, MNET, CYBERNEX LTD.**

*Entry level Software Engineering positions* prior to 1993

## **EDUCATION**

***Bachelor of Engineering*** 1982

Carleton University

***Executive MBA*** 2005

University of Ottawa

## **PROFESSIONAL ASSOCIATIONS**

Licensed Professional Engineer

Member in good standing of OSPE (Ontario Society of Professional Engineers)